

Virgin Media's Floor 13 Manual
(Essential Reading for all new DG's)

Minutes taken by Pandaaa!
Transcribe courtesy of **The Saccade**

FORM B23/943/77B

CIRCULATION: PRIORITY 1-00

ORIGINATION: UNATTRIBUTABLE

DATE: UNATTRIBUTABLE

Welcome to Floor 13, Director General. This folder should serve to introduce you to the operational departments that your departing predecessor established before his untimely demise.

Naturally, this is the only copy of this file in existence. All the word processor disks used in its creation have been reformatted and incinerated. Each report was personally written and keyed in by the head of the relevant section, and the separate documents were printed out once only and brought by hand by the department head to me.

As you might expect, this document has the highest possible security clearance. Please follow procedure 24 for its destruction.

You know who I am, DG - I am the person who handed you this document when I appointed you. And you are aware of what it is that I appointed you to achieve. There is no need to go into details here, but may I summarise?

From time to time I will set you targets - please ensure that our popularity exceeds their popularity, particularly on the target dates.

Naturally, neither you nor your department exists.

Additional funds will be made available to you from time to time, but my financial bankers only pay on results.

Finally, may I just re-iterate that democracy is the finest form of social organisation. Scandals, bad publicity, blunders and double-dealing will adversely affect the opinion of our 'customers'. Make sure that our 'customers' remain happy to retain our 'services'.

Do not attempt to initiate contact with me. If I need to converse with you, an appointment will be made in the usual manner.

The Financial Resources At Your Disposal.

Sadly, your predecessor overspent his budgets by a considerable factor. You will appreciate that funding is not easy to obtain in these days of economic uncertainty - particularly if our backers cannot see tangible, positive results as a direct result of their financial backing.

Nevertheless, I have arranged for certain sums to be made available to you, and have already taken the appropriate steps to ensure that they have been placed so that the operational departments under your command may have access to them.

As a result of certain budgetary irregularities discovered in the wake of your predecessor's sudden departure from the organisation, it will no longer be possible to arrange for pro-tem funding of operations in between budgetary reviews. Our backers have made it a precondition of their donations that a regular review of performance be carried out.

I am convinced, however, that our backers can be persuaded to allocate additional funding if they can be shown that positive results are emanating from the 'corporation' under your control.

The Need For A Transparent Profile.

Do not expect any support from outside your 'corporation'. While your backers do have access to a wide range of resources, they will not be in a position to assist in any way whatsoever.

Your operations must be totally covert. While you may have need to interface with individual members of our 'customer' base on a direct, person to person level, please bear in mind that our customers are not aware of the existence of your corporation. Exercise extreme caution. Do not leave any trace of your activities - as a group, our customers are sensitive to the service we provide and the success of our product would be damaged irretrievably should they become aware of your corporation's existence. We cannot afford to allow our competitors the competitive advantage that they would gain should you, or your corporation, be proved to exist.

Corporate Headquarters.

To assist in the maintenance of a transparent profile, your corporate headquarters have been made totally self-sufficient. With the crash of a well-known merchant bank and the general malaise in the City, it has been possible to recruit a large team of brokers, commodity traders and financial analysts.

This team has been running a successful merchant banking and futures trading operation on the first twelve floors of your corporate headquarters building. Successful only in terms of the salaries earned by these people and the apparent profits made by their operations in the international money market. None of these employees, whose financial ineptitude is covered by our backers, are aware that they are anything other than hi-fliers in the city. They are not aware of your corporation's existence.

So far as they are aware, Floor 13 of the building in which they operate is devoted to a massive 'entertainment suite', used by the international directorate of the merchant bank to entertain millionaire and billionaire clients. They will expect strange people to arrive and depart at unusual hours, and will not seek to inquire about comings and goings - but please ensure that this deception can be maintained.

As we discussed, you will live 'on-site' in the self-contained luxury apartment set aside for the Director General of the corporation. When you leave your personal office at the end of the day, please remain in your apartment until the next day. You will find all the necessary facilities at your disposal.

The Corporate Computer System.

For security reasons, none of your operatives will ever meet you. Nor will you ever see any of them. And while an open, inter-departmental computer network might be desirable in the commercial world, security dictates that each departmental computer should be stand-alone from the central corporation computer that you have direct access to from your office.

Therefore, there will be occasions when you need to leave your office to visit the operational departments under your control. Please signify your intention on the menu pad of your office computer - or on the menu pad

outside your office - so that the outer offices of the operational department you intend to visit can be cleared before you arrive. When you arrive in a department, you will be able to access its computer with complete freedom - and you will be able to issue certain department-specific orders from the terminal.

The configuration of the computer systems in the corporation is such that you should only need to leave your office occasionally.

Our Human Resources department is mindful of the social isolation that your post as Director General of the corporation entails. An experimental system has been instituted which seeks to emulate the social contact of a human personal assistant. When you arrive at your office in the morning, and when you sit down at your desk, you will be addressed in reassuring female tones. Please bear in mind that this system is in an early, experimental state. The interface and message-delivery system is still crude, but the messages it conveys are accurate.

Performance Evaluation.

It seems possible that the social isolation of the job may have contributed to the sudden mental illness of your predecessor. Our Human Resources department has also advised that a system of performance evaluation should be made available to the Director General, so that he or she may view the progress made towards the overall corporate target.

You will find a SEE POLLS option on the options menu available on the computer accessed within your office. Selecting this option will present a crude, but accurate analysis of the opinion that customers have of the services that we are providing. It is updated daily. Ensure that customers favour the services that we provide, rather than the services provided by our competitors. While short-term lack of confidence amongst our customers can be tolerated, it is imperative that they prefer our services on the target dates that you will be set periodically. On these dates, our backers will also review their financial commitment - and you!

YOUR FIRST DAY IN OFFICE.

Before you first enter your office, you must log on to the meta-level of the corporate computer system. Keypad controls have been kept as simple as possible (at the insistence of the ergonomists attached to our Human Resources department).

Summary of 16 page Operators introduction manual Written by Human resources chief ergonomist`s department.

A simplistic menu-interface has been created, Cursor keys on the keypad in front of you are used to move between options, and pressing the RETURN key or SPACE-BAR once an option has been highlighted, selects that option. If your keyboard is equipped with HOME and END keys, then they can be used to leap to the top and bottom of the currently-displayed menu.

Depending on the model of the terminal, and whether it has been fitted with a sound-generating card, you may find that the experimental 'social interaction interface ' has been extended to supply reassuring sound effects at appropriate moments.

DG, there is no need to insult your intelligence by appending a full

copy of the Induction Manual. Our backers have every confidence in your abilities to operate an intuitive computer interface.

It is worth mentioning, however, that the interface is dynamic. Before you assume control of the corporation, the system will have been stripped to the barest minimum. New options will appear on the main menu on the screen in your office as other departments upload information to the corporate computer system.

THE INFORMATION BUREAU.

The operational departments under your direct control are not the only units that can upload data to the corporate computer system. As you might expect, our backers do not support your corporation exclusively - they are involved in a number of other national organisations, bodies and groups and have established links with other, international 'corporations'. A central Information Bureau (which is transparent to your corporate activities) collates data from a wide range of sources, filtering out the unimportant and irrelevant. It uploads useful information to your corporate computer system on a daily basis.

Naturally, the Information Bureau maintains an accurate press cuttings service but it has established links with a number of specialist agencies and through devious means and may even have access to sensitive information that the current Government and Civil Service regard as highly confidential (!).

Overnight, new information will be uploaded to the corporate computer system in the form of individual reports which can be viewed using the READ REPORTS menu item from the terminal on your desk.

The corporate computer system has an automatic archiving function - which also downloads certain records, including orders that you issue, to the quasi-independent computer systems maintained in each of your operational departments. From time to time, the artificial intelligence in the system will conduct a security purge on archived files - but you will be informed before these take place.

The Filing System.

Once you have read a report, the corporate computer system will file its contents overnight according to a simplistic, logical file structure system. Some material will be allocated to the archives, depending on its currency and value under present operational priorities. Other material will be allocated under one of the following three headings:

- Suspects
- Locations
- Groups

Once the automatic filing system has allocated files to one of these headings, you will find the heading appears on the options menu of the terminal on your desk.

DO NOT UNDERESTIMATE THE POWER OF INFORMATION. WATCH OUT FOR SIGNS OF IMPENDING PROBLEMS THAT MAY CAUSE CUSTOMER CONFIDENCE IN OUR SERVICES TO WANE. ANTICIPATE.

The Filing Hierarchy.

New information first appears on the corporate computer system as a report. You may be able to take action, by issuing orders, while you have the report open in front of you - a menu will appear that includes the GIVE ORDERS option if this is the case.

Collated information is filed under three categories - you can review the files held in each category by selecting the appropriate menu option from the terminal on the desk in your office. You may be able to take action, by issuing orders, while you have a file open in front of you - a menu will appear that includes the GIVE ORDERS option if this is the case.

Files eventually pass into the Archive. You may be able to take action, by issuing orders, while you have a file open in front of you - a menu will appear that includes the GIVE ORDERS option if this is the case. Files will eventually be deleted from the archive.

Before giving an order to one of your operational departments from your desk, you will be able to see, in broad terms, what departmental resources you have available. Bearing in mind, that you can review the way in which you have allocated the resources within an individual department by visiting it and accessing the departmental computer system.

Suspects

The majority of problems are caused by people - and it is primarily people that you must monitor, influence and 'affect'. The majority of people that will be presented to you as suspects will be affiliated to at least one group. Nearly all people are but pawns in someone else's power game - make sure that you keep a close eye on the pawns in the chess game that you play in the Corporation.

An individuals personal file contains his or her name and address, together with details of any group that the person has been identified as belonging to. Some indication of the individual's prominence and stance may also appear on file.

Locations

A location file can contain details of a suspect's private home, or a public place. Remember that you can issue pretty much the same orders about any place you have on file.

Groups

All organised attempts to modify the opinions of customers for our services are perpetrated by groups of people who have united ideals and a level of dedication to the furtherance of the group goal.

A group file contains the name of the group, the approximate number of active members - the groups core membership, the power of the group and its general stance relative to the services provided we provide.

You will encounter four types of group:

Power Groups.

Generally secret societies that have been active for many years, they tend to use fear, deviousness or secrecy to exert power. Very little is known about their aims - other than they generally seek world domination. Power groups often fight amongst

themselves, are at least as strong as the corporation which you head up, and have infiltrated all areas of the Establishment. They have mastered the art of influencing the opinion of our customers.

Terrorist Groups.

These are the most dangerous groups, in terms of the effect they attempt to have on your backers' interests. They are a direct threat - using overt violence, and instilling fear into the customers for our services.

Fanatical Groups.

Possessing strange political or religious views, these groups may use the techniques of terrorist groups to further their aims, but usually cause outrage amongst the customers for our services by the way they behave. Some are open and harmless, others have a degree of sympathy amongst a significant portion of our customer base.

Pressure Groups.

All these groups are open to general membership, but some are very large indeed. They can wield a great deal of sympathy amongst our customer base, and can achieve a high level of strength as a result. Some of these groups may be used by other types of groups to further their aims.

NB

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Subjects are able to transfer objects between one another, and you can arrange to seize objects. Objects may only become apparent after you have issued appropriate orders to one of your operational departments.

THE DEPARTMENTS UNDER YOUR DIRECT CONTROL.

Eight operational departments are under your control. The following pages contain the summary reports on the capabilities of each department, as described by each departmental head.

When you first take office, you will be presented with a summary sheet that shows the resources that our backers have diverted to each of your operational departments - this will be updated after each budgetary review, which will take place on the target dates that will be set for you.

Your departments are as follows:

- Surveillance
- Pursuit
- Search
- Interrogation
- Removal
- Heavy Assault
- Dis-Information
- Infiltration

Each department will accept signed orders from you, providing it has the internal resources to carry out your order. Orders can be issued from your desk, or from the respective departmental computer.

Remember. you can countermand a previously issued order to free up departmental resources for a new order to be carried out.

THE HIERARCHICAL COMMAND STRUCTURE OF THE COMPUTER SYSTEM THAT CATERS FOR THE CORPORATIONS NEEDS.

Top Level- From the Menu Available outside you office door.

The keypad outside the door to the Director General's office allows you to enter your personal details when you first take up office, and can - at the insistence of the Human Resources department - be used to specify the type of office decor that would best fulfill your social needs.

Once the Human Resources department is satisfied that you are happy and had decorated the office for you, the Meta-Level menu is made available. This presents three options:

- Enter Office
- Go To Department
- Next Day

ENTER OFFICE is self-explanatory.

GO TO DEPARTMENT allows you to select a department to visit and alerts the personnel in that department to vacate the room in which the departmental computer is located (thereby fulfilling the security criterion that lays down that you should never see or be seen by your operatives).

NEXT DAY informs the corporation computer system that you are about to retire for the evening, and sets in motion its automatic file-handling routines so that new information can be collated and old information archived during your personal 'downtime'.

Office level - From the The Menu Found At The Terminal on the DG's desk.

The menu that presents itself on the terminal on your desk will always display the following items:

- Read Reports
- See Polls
- Leave Desk

The functions of the first three menu options, like the additional menus that will appear as events unfold (SUSPECTS, LOCATIONS AND GROUPS) will by now be clear to you. And as you might expect, LEAVE DESK allows you to take control of the computer system from the menu that the keypad controls when you are located in the corridor outside your office door.

Departmental Level - At A Terminal Within An Operational Department.

As you will discover, the menus that are available on the Departmental Computer terminals differ according to the function of the department that you have chosen to visit.

Operating from your desk (which is where you should spend the majority of your time) you can issue and countermand orders to your heart's content. However, while you can gain a sound overall view of your current corporate activities, tracking operations and viewing the way in which you have allocated corporate resources, it is sometimes easy to lose track of the picture that reveals how an individual department is currently deploying its resources.

From time to time you may find it convenient to visit a department to gain a

different perspective on the approach you are taking to the current set of problems. Once inside a department, you can view the assignments that are currently in progress, alter the way you have deployed that department's resources - and in the case of some departments (Interrogation in particular) alter the vigour with which the department pursues your aims.

TAKING YOUR HOLIDAY ENTITLMENT.

Given the nature of the corporation, the activities in which you have been employed and the time-sensitive nature of the operations on which you will be engaged, it will come as a major surprise that you are, in fact, entitled to take periodic leave.

The Human Resources department insisted that a facility for taking leave be built into your job description. At any time, pressing the 'S' key on your keypad will suspend operations, causing the computer system to store all the current operational parameters. When you return from leave, enter 'R' at the keypad and you will restore all the files and operational parameters as if you had never left the office.

Follow the on-screen prompts given by the system.

******* TOP SECRET *******

LISTING OF KEY BACKERS

Design and 'Execution`- David Eastman, Shahid Ahmad

Sound and Music - Shahid Ahmad

Computer Artwork and Graphics - Carl Cropley

Executive 'Producer' - Andrew Wright

Testers of Play - Alex Martin, Paul Coppins, 'Sweaty` Rayner

Documentation - author and design - Graeme Kidd

FORM B23/943/77B
CIRCULATION PRIORITY B47
ORIGINATOR: MD, WATCHERS LTD
DATE: AS POSTMARKED

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Welcome to the job Sir - or Madam, if that is indeed the case. I look forward to working with you - and the lads are all keyed up and ready to go. It has been some while since they have been out on the road, keeping an eye out for the Corporations interests. Indeed they could be said to be a little restless these days.

But I digress. On with the services that the department colloquially known as 'surveillance' can offer you.

We can offer you the very best in covert information gathering services, subject only to budgetary constraints, which limit the number of units available.

Each team is provided with a thoroughly anonymous van, weighted down to the bump-stops with the latest in high-tech gear. We've got the lot. From binoculars to cameras with low-light, image-intensifying telephoto lenses, from directional microphones linked to DAT recorders via digital signal intensifiers, to satellite communication intercepts.

And we're no slouches when it comes to a bit of rewiring work with the public - or private - telephone network. Wherever there's a telephone, we can listen in for you. And if there's a bit of written communication via the post going on, we'll be the first to see it - and bring photocopies home with us.

We're specialists in identifying people, as well. Computerised links (via un-tappable lines of communication) are maintained by all field units with the Information Collators. Soon as we see a new face, we've got the ID for you.

Just give us an address or a location, and we'll stay there until you tell us to come back. We'll report back overnight with everything we've spotted, intercepted, overheard or identified. And quick response is our byword - give us an order when you're browsing through a suspect's file or checking out a location and if there's a spare unit, we'll be straight there. It's a rare thing if we're not in place the day after you tell us to get watching!

That's about it really; looking forward to being busy...

FORM B23/943/77B
CIRCULATION PRIORITY B47
ORIGINATOR: MD, FOLLOWERS LTD
DATE: NOT DEEMED RELEVANT

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A Comprehensive 24-hour Service

I understand that you will have been given a run-down on the services offered by our sister company in the Corporation- Watchers Ltd.

In essence, the service we can provide is complementary - although we can only deploy a team on the case of a suspect. There's little to be gained in having two fellows sat at a location in an unmarked family saloon all day!

Providing the cash has been made available to us, we can usually spare you a couple of Grade A operatives with their own vehicle. And once they are on someone's tail they rarely lose the quarry.

Format And Structure Of Reports

We pride ourselves in turning in detailed reports every 24 hours - give us the order and we'll usually get going the following day. A report will arrive on your desk shortly after midnight, and it will list the movements of the suspect, together with outline details of any new locations that he or she visits.

A Deployment Recommendation

May I suggest that there will be instances when you will find it useful to have one of our teams working on the same case as a team from Watchers Ltd? In the past, the synergy between our respective talents has led to a truly complete picture being built up.

Followers Ltd - Generators Of Leads

While the resources of our teams are limited to merely noting times, dates and places for the files, the service we provide often opens up new avenues of inquiry that can be explored or tackled by other specialist departments within the Corporation.

May I take this opportunity to wish you well with your endeavors, and remind you that our internal identifier is 'Pursuit'.

"Where they go, we follow" is our company motto, and so far we have never failed to live up to it.

FORM B23/943/77B
CIRCULATION PRIORITY B47
ORIGINATOR: MD, INFILTR LTD
DATE: EARLY 1990s

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Could I please being with a word of warning ?
Our employees are not indestructible - while they are highly trained field operatives, you should bear in mind the nature of the group you are asking them to join.

The more powerful, the more secretive the group you ask our employees to penetrate, the more casualties will be entered into our accident book (a new system recently introduced by the Human Resources department). Form-filling aside, its never pleasant having to tell wives or husbands that their spouse wont be coming home again.

True, the company life assurance and pension provision has never been so attractive since the HR Dept came and explained the benefits of SERPS and PEPs, but dead people don't carry much clout inside most external organisations.

With that caveat, if you can assign a high enough number of our employees to a group you'd like to tame, we can usually manage to take control and remove the wind from the old sails if you get my drift.

Generally, we need to be tipped off to a known active member - just browse the group files on the Corporation computer.

Large groups are easy to get into, but we need to deploy a lot of employees to be really effective.

Still, that Militant caper with the Labour Party worked really well, didn't it?

FORM B23/943/77B
CIRCULATION PRIORITY B47
ORIGINATOR: MD, QUESTIONTIME LTD
DATE: SEE RELEVANT BRITISH STANDARD.

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**Towards a Three-Tier British Standard
For Information Retrieval**

Once a subject has been brought to a secure holding unit, it is often possible to derive a considerable quantity of valuable information - even if the subject is not initially predisposed to the provision of information.

Level One

The subject, already disorientated by abduction and removal to a strange and deliberately intimidating environment, is dealt with using tactics employed by law enforcement agencies. Lack of sleep, relentless questioning, bright lights and hunger together with the denial of basic facilities such as privacy, clothing, warmth and recreation can all combine to reduce the propensity to deny membership of groups, to hide details of affiliates and to conceal activities/plans of groups with which the subject is affiliated.

Level Two

A more physical approach, involving the direct application of pain can pay dividends if the subject is naturally resistant to Level One inducements, or if the subject has been trained to resist the more obvious techniques of information retrieval. Generally applied techniques involve hand-held implements, often made of rubber, wood or thin strips of rope or other similarly pliable fibres. Technicians are encouraged to develop their own styles of Level Two inducements. Can pay dividends if time is short, ruling out a Level One strategy.

Level Three

The highest level of the inducers craft. A knowledge of anatomy, chemistry, electrical engineering and basic dentistry are required of the operative. Either impressively effective, or totally ineffective due to premature expiry of subject.

NB

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Abduction rarely practical for VIPs or prominent people - considerable planning required. Operational experience indicates two things. 1) very prominent people cannot be abducted; 2) subjects always have to be terminated.

FORM B23/943/77B
CIRCULATION PRIORITY B47
ORIGINATOR: MD, NEWSMEAR LTD
DATE: As Tomorrow's Newspaper.
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Forming opinions by forming the opinions of the opinion formers is a sure-fire success when applied with panache. Put another way, Dr Goebbels had it bang on. A straight smear often does the trick - and if it won't - just arrange a little something, make sure the right Journalist and photographer are on hand for the premier performance and you can sometimes pick up a tip-off fee to set against the expenses of the operation.

If you can get the media on your side, you can place just about anyone firmly off-side.

Give us a group to work on, and a bit of violence or financial corruption can usually be found in the woodwork somewhere.

Give us an individual, and we'll find an interesting slant to his or her sex life that the Sunday papers will love to run with. There's nothing your customer base detests more than a pervert or an organisation that cooks its books.

But no matter how much money is in the slush fund kitty, there are some things that even the best psychological dirty trickster can't achieve. (And we can offer some of the dirtiest tricksters in the world.)

No news editor wants to hear that the Mafia is financially corrupt. No news editor want to run with a story about a complete non-entity - and if he does, you'll gain little by it.

And make sure you know who you're smearing. A little bit of disinformation can go a long way. And it can go the wrong way, if it's directed at someone - or some organisation - that is broadly supportive of the aims of the Corporation's bankers.

But set us a task and within a day or two you'll be reading at least one interesting press cutting in your reports files, DG.

PHEW! We've had some scorchers in our time.

FORM B23/943/77B
CIRCULATION PRIORITY B7
ORIGINATOR: MD, FINDCLUE LTD
DATE: Will be noted
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THE CONTEXT IN WHICH "FIND-CLUE" OPERATES

Please refer to the following extract from the unedited draft of the DG's Corporate Computer Operators Manual CC/OPMAN/91/Hum Resources Dep:

Objects.

Certain objects may be associated with characters ie, documents, firearms etc. These may, when seized stop an operation, or be used for 'propaganda' reasons. The things found in an individual's home may well tell you something about the person. Characters are able to transfer objects between themselves, such as notes, bombs, drugs or whatever.

Find-Clue takes a departmental pride in finding that which is not meant to be found. Our teams of highly-skilled operatives can search almost anyone's abode - with the exception of VIPs whose premises are nearly always too well guarded by members of the so called `Special Branch`. The harder the target, the more planning time is needed, but the results are nearly always good if it's a home we're looking through.

And if you want to see what might be hidden in a location, we're quite capable of taking on a complete building or part of the great outdoors. Just remember, the bigger a location, the more hiding places there are. And the more difficult it is to work out whats worth finding and what's not.

In the quest for information, may we suggest you use our 'discreet' facility? Well be in and out in a jiffy, and we can guarantee that no-one (except you and us) will know we've been. The discreet service is quick and reasonably efficient - but well only find things that have been hidden in a fairly amateur way. We don't want to go setting off traps or alarm systems and letting everyone know we've been at work. It goes without saying that we leave everything exactly as it was when we found it; we just take notes and leave.

If you really want a place taking to the cleaners, however, why not try the extra-efficient 'ransack' service. Guaranteed to find anything worth finding, no matter how well it was hidden, ransack also means well bring you any useful - in the sense of interesting or incriminating - objects. The downside is that the place will look like it has been burgled. Which is about the best way we have thought of to avoid suspicion.

Our so-called `Search' service is a mere menu-item away, DG. And once the job has been done, the team will be back at base waiting for your next assignment.

We look forward to working with you.

FORM 823/943/77B
CIRCULATION PRIORITY B47
ORIGINATOR: MD, REMOVAL INTERNATIONAL LTD
DATE: Not Relevant

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Subtlety is the essence of a good removal. That and planning. Providing you supply us with enough time, we should be able to arrange a tidy exit for almost any client - although the more powerful or important the client, the more care needs to be taken to ensure that there are no unfortunate mishaps. Operational experience has proved that a rushed job often fails to satisfy.

In general terms, however, we can apply completely unattributable techniques to the problem in hand. From a straightforward car accident, to the slightly more bizarre life failure, from food poisoning to murderous, drug-crazed psychopaths who take the rap. All in a day's planning for your Removals subsidiary, DG. Just give us the time we need and the work can be carried out without a whisper of suspicious circumstances.

Don't forget, however, that the more prominent the client, the greater the risk of attracting unwelcome media attention.

We look forward to solving your little problems on a permanent basis DG. We're here to serve. We're the subtle alternative to those blatantly obvious fellows over the HA Department.

Finesse. Technique. Subtlety. The art of a good removal man.

FORM B23/943/77B
CIRCULATION PRIORITY B47
ORIGINATOR: MD, RAPID SANITATION LTD
DATE: Just name the time and place.

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While I hear good things about the services offered by our sister company, Removal International, I'd just like to make sure that you have a clear picture of the alternative service you can call upon with us here in Rapid Sanitation - or Heavy Assault as the lads prefer to be called.

Every last one of them is Hereford-trained, and each member of an HA team is hand-picked to fit in with the combat experiences of the other members of the team. In fact, to extend a sporting analogy, we have wingers, forwards, defensive backs and the jolly old goalie on every HA squad.

If a problem is really getting out of hand, just tip us off to the location, give us a date and time that you think will have the maximum hit factor, and we'll be right in there.

Of course, as with a subtle, personal removal, if you ask us to hit on the home of a personage who is prominent within society, you could expect the proverbial to hit the old fan.

Don't worry. My boys will make such a clean, tidy and total job of any mission you send them on, there'll be little more than a few shards of splintered masonry left for the investigators to pick through. Where our boys go, no-one follows.

We're particularly useful for taking out key operational locations. Your predecessor managed to stop a heroin smuggling operation by sending us in to sanitise the main opium-processing laboratory. Took the Tong four years to get back up and running again after that little party.

And if there's a group of pinko troublemakers holding a meeting, there's nothing the boys like better than popping along and introducing them all to their maker with a Kalashnikov package holiday.

Don't fuss around with multiple removals if a group or organisation is bothering you. Just off the lot in one go. That's what old Binky used to say, and look where he is these days...

-----> **END OF FLOOR 13 DOCS** <-----

Call/Contact for more info:

Saccade / Pandaaa! Joint Venture:

Call: 0208 3400457 - Land-line
07767 830781 - Saccade-Phone
07921 865099 - Pandaaa-Phone

Email: peter.m.austin@btinternet.com
clrhgd@hotmail.com

Flash, Html, Animation,
Tag lines, Desk-Top-Publishing
Copywriting, Copy-Editing
Proofreading, Study Assist
Music Publication / Production
Literary, Theater, &c Writing &
Representation, Ghostwriting
Consultancy Fees on Request